

# Nayeon (Lina) Kim

## UX | UI | Product Designer

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### EXPERIENCE + PROJECT

#### DIGITAL MARKETER | FMS | 2023

- Collaborate with the digital marketing manager to revise a homepage, payment page, digital marketing page, and partnership page, a set of consumer-facing web pages for people to discover better deals for merchants.
- Provided digital marketing flyers to advertise the company and designed all kinds of PowerPoint presentations for multiple clients and styles.

#### ELC ACCESSIBLE BEAUTY HACKATHON | UX Designer | March 2022

- Conducted user interviews to determine user needs and pain points of visually impaired users and synthesized user insights into feasible design decision-making for accessibility.
- Researched industry trends and used competitive analysis methods to analyze the data into a persona, customer journey, user flow, and wireframes.
- Communication and implementation of a user-centered technical strategy based on user interview insights into solutions with development partners, including designers and engineers.

#### INTERCAST | UX and Visual Designer | August 2022

- Promoted a startup B2B ed-tech company to monetize by designing the UX/UI of a web application concept discovery to delivery.
- Delivered 2+ iterations of wireframing, prototyping, and usability testing which improved the user feedback based on the System Usability Scale (SUS) score from 81 to 93.1.
- Create a user interface design by establishing an expandable design system, branding, style guides, mock-ups, and logo in Figma.
- Work collaboratively with the founder and 2 UX designers to lead the scope, prioritization, and time management.

#### HINGE | UX Design Project | General Assembly | July 2022

- Redesigned a mobile online dating app to increase safety features and received average user ratings of 4.8 for ease of use and 4.5 for product value 5.
- Developed an innovative, high-fidelity prototype by building mid-fidelity wireframes and prototypes, and conducted two rounds of evaluative usability testing with 5+ participants using Zoom.

### EDUCATION

#### GENERAL ASSEMBLY | April - September 2022

UX Design Immersive Certification

#### SAVANNAH COLLEGE OF ART AND DESIGN | 2016 - 2018

Bachelor of Fine Arts & Graphic Design

### SKILLS

#### TECHNICAL

Competitive Analysis  
Ideation  
Interaction Design  
Prototyping  
User Research  
Usability Testing  
UI Design  
UX Design  
Service Design  
Graphic Design

#### TOOLS

Sketch  
Figma  
Photoshop  
Illustrator  
Indesign  
Invision

### LANGUAGES

English  
Korean